

Dear Parents and Carers,

In the recent parent survey you kindly gave us your thoughts about what you would like us to improve:



One person would like **more options for wrap-around care**. At the moment we are providing all the hours and days for which we have the right staff but we do keep this under consideration.

Another specifically asked for **tea club to be available every day**. At the moment this is not possible as we have staff training after school every Wednesday and there are not sufficient numbers of children to make Fridays financially viable.



One parent asked us to **publish our term dates further in advance**. You will find these on our website for the school year 2024/25. [Term Dates – Guildford Nursery School and Family Centre \(guildfordnscs.surrey.sch.uk\)](https://www.guildfordnscs.surrey.sch.uk/term-dates) For a rough idea of what ours will be for 2025/26, please look at Surrey County Council's website: [School term dates - Surrey County Council \(surreycc.gov.uk\)](https://www.surreycc.gov.uk/school-term-dates)



One parent asked for **links to videos, songs, activities to be used with children**. This is all available on our website: [Home Learning – Guildford Nursery School and Family Centre \(guildfordnscs.surrey.sch.uk\)](https://www.guildfordnscs.surrey.sch.uk/home-learning)

You can also find out how we teach by looking at our website: [Development & Learning – Guildford Nursery School and Family Centre \(guildfordnscs.surrey.sch.uk\)](https://www.guildfordnscs.surrey.sch.uk/development-learning)

This link will let you know how we put our principles into action: [Guildford-Nursery-School-brochure-Feb-2023.pdf \(guildfordnscs.surrey.sch.uk\)](https://www.guildfordnscs.surrey.sch.uk/guildford-nursery-school-brochure-feb-2023.pdf)

One parent asked for **better cleaning of carpets, replacement of plastic cups and plates**. Both nursery schools will be deep-cleaned during the summer holidays. The cups and plates will be examined and those that need replacing will be replaced.

Another parent asked for **additional information at the time children start nursery** such as how to report absence, where to find the menu etc. All this information is



in the Parent Handbook that every parent receives at the home visit. We will now also put this on our website so that it is easily available at all times.



There was a tongue-in-cheek request for us to **have a primary school!** Wouldn't that be lovely but sadly not possible.

Three parents would like **more information about what their child has eaten, how much they have drunk etc.** One of

these parents sensibly said "but not at the expense of staff interacting with the children" and this is it exactly. We have considered using an app to inform parents of what their child has eaten, drunk etc. but that would take staff away from being with the children. We cannot do it all and we believe that being with the children, ensuring they learn and recording their development and learning in their learning journeys is of more value to the children.



One parent would like **more information** passed on when they pick up **after tea club.** We hope this will

improve from September when Debbie at Hazel Avenue and Zanetta at York Road will be leading breakfast and tea clubs and will be there every day. They will pass on information from the Key Person to parents at least once a week.

Three parents have requested **more information about their child's progress and how best to support them at home.** Currently each child's

Key Person meets with parents each term at parent meetings, we also have come and play sessions each half term and are in regular touch via email or at pick up times. Please email or speak to your Key Person if you need more information.



Any queries or concerns, please do not hesitate to contact me.

Kind regards

Sally (Headteacher)



Dates for your diary:

16 July 3.30-4.15pm: Family picnics for Hazel Avenue children who are leaving to go to Primary School.

17 July 3.30-4.15pm: Family picnics for York Road children who are leaving to go to Primary School.

Friday 19th July 12pm: Summer term ends.

Thursday 5th September: Children return to nursery.